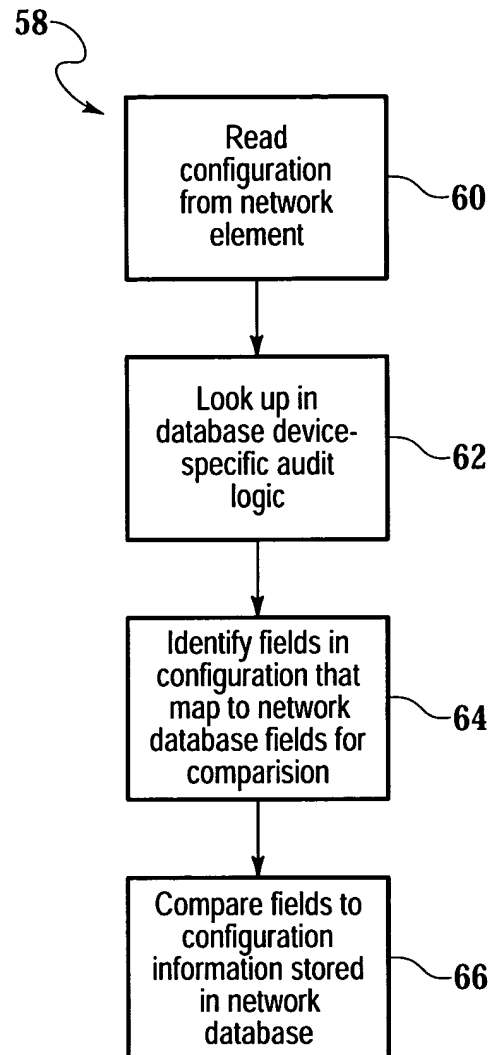
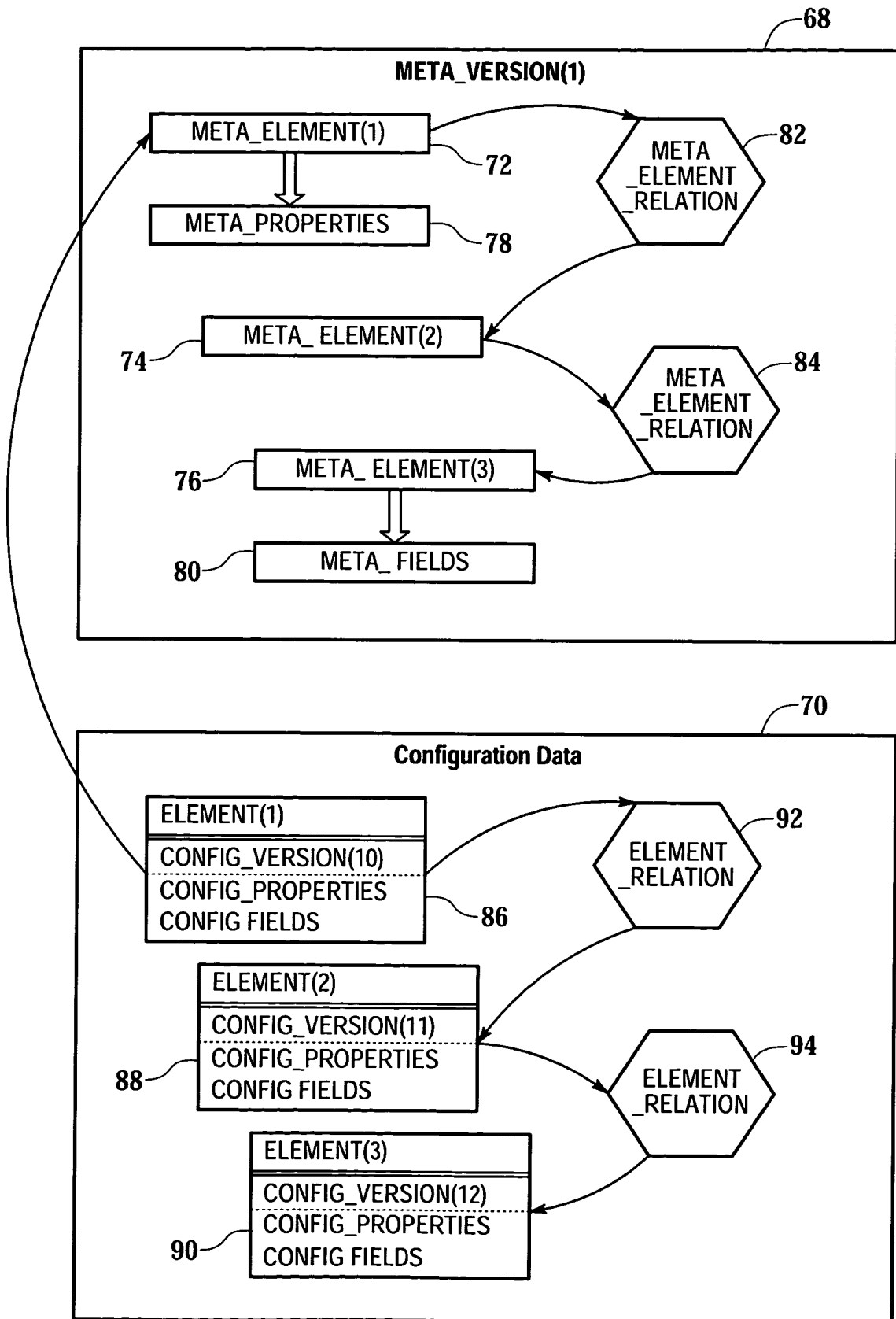
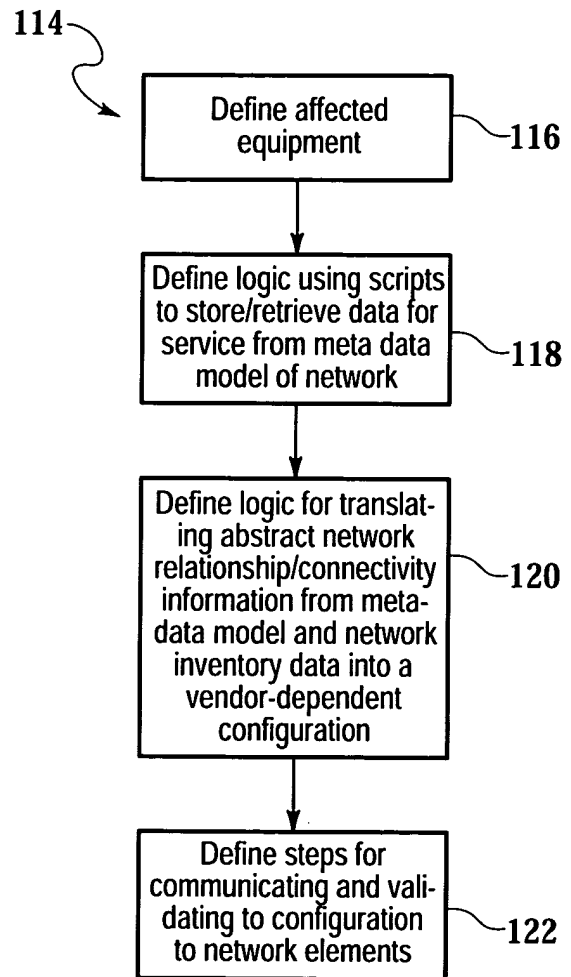
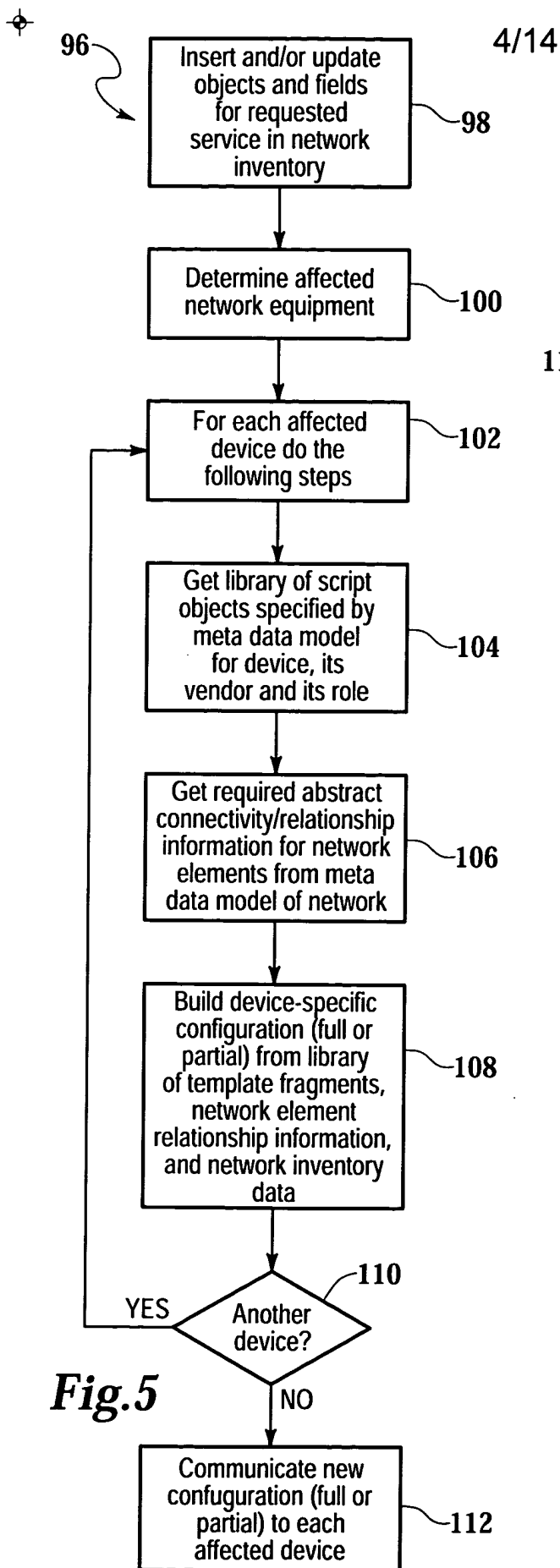
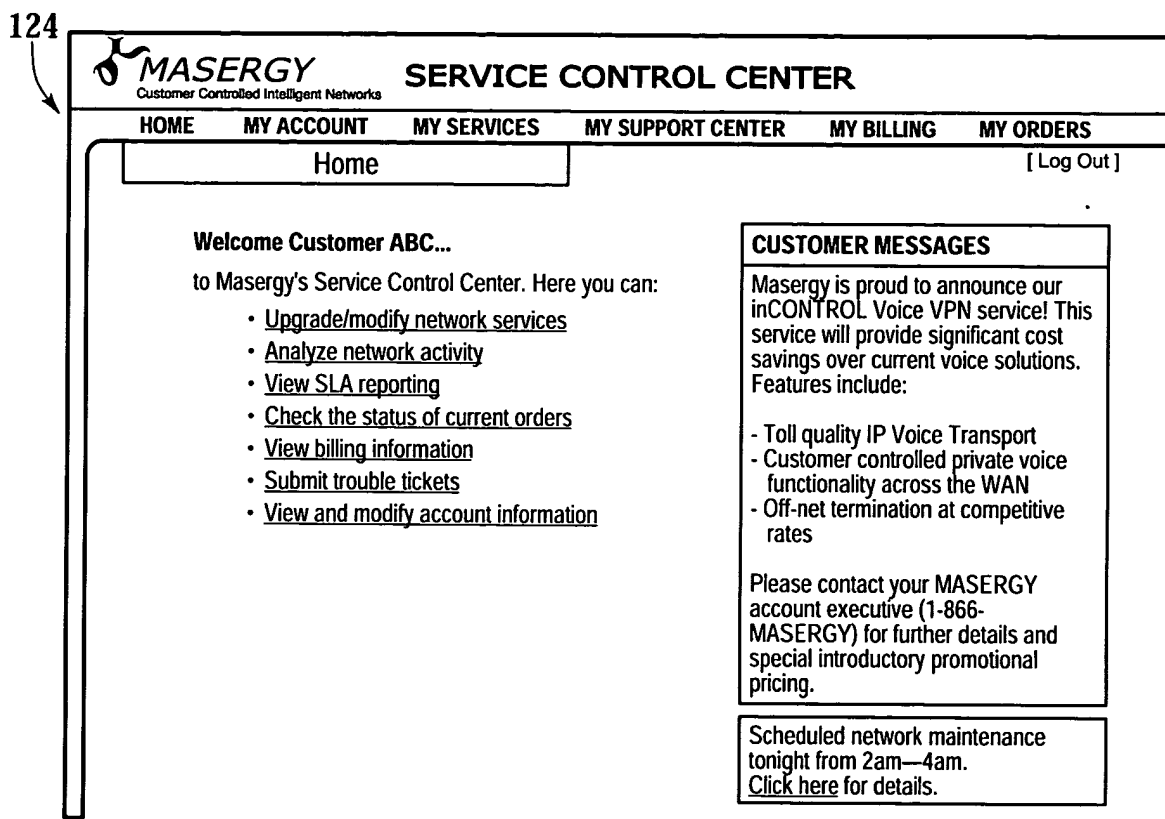
**Fig.2****Fig.3**

**Fig.4**



*Fig.7*

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**MASERGY**  
Customer Controlled Intelligent Networks

## SERVICE CONTROL CENTER

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**My Services** [Log Out]

Services Summary

### SERVICES SUMMARY

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**7978 CAMDEN DRIVE—DALLAS, TX**

Service ID	Service	Details	Bandwidth	
<a href="#">MS000020</a>	<a href="#">InCONTROL IP</a>	Type: T3 Encapsulation: PPP Ded. Option: Shared	9 Mbps	<a href="#">MODIFY</a>
▶ <a href="#">MS000022</a>	<a href="#">InCONTROL Link</a> <i>From Service ID: MS000020 To Service ID: MS000030</i>	Plane: Reserved DLCI: Billing Method: Metered	128 Kbps	<a href="#">MODIFY</a>
▶ <a href="#">MS000024</a>	<a href="#">InCONTROL Voice</a>	Bandwidth Cap: 512 Kbps Billing Method: Metered	512 Kbps	<a href="#">MODIFY</a>
▶ <a href="#">MS000025</a>	<a href="#">InCONTROL Video</a>	Bandwidth Cap: 6 Mbps Billing Method: Flat Rate	6 Mbps	<a href="#">MODIFY</a>

**1512 LOCUST HIGHWAY—DALLAS, TX**


Service ID	Service	Details	Bandwidth	
<a href="#">MS000030</a>	<a href="#">Access Circuit</a>	Type: T3 Encapsulation: Frame Ded. Option: Shared	45 Mbps	<a href="#">MODIFY</a>
▶ <a href="#">MS000032</a>	<a href="#">InCONTROL Link</a> <i>From Service ID: MS000030 To Service ID: MS000040</i>	Plane: Normal DLCI: Billing Method: Flat Rate	0 Kbps	<a href="#">MODIFY</a>

**6018 REED ROAD—DALLAS, TX**

Service ID	Service	Details	Bandwidth	
<a href="#">MS000040</a>	<a href="#">InCONTROL IP</a>	Type: OC3 Encapsulation: PPP Ded. Option: Dedicated	60 Mbps	<a href="#">MODIFY</a>
▶ <a href="#">MS000043</a>	<a href="#">InCONTROL Voice</a>	Bandwidth Cap: 1.5 Mbps Billing Method: Metered	1.5 Mbps	<a href="#">MODIFY</a>

Fig.8

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**SERVICE CONTROL CENTER**

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T3 For InCONTROL IP / Service ID: MS000020

[Modify Services](#)
[Modify Tier](#)

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[View Usage](#)
[Modify Dedication Option](#)

[View CDRs](#)
[Add inCONTROL Link](#)


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Fig.9A

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**SERVICE CONTROL CENTER**

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Site A Location:

Service ID: MS000020  
7978 Camden Drive  
Dallas, TX

[Manage Network](#)

[View Usage](#)

[View CDRs](#)

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Site B Location:


Select a Site:

Cancel

Continue

Fig.9B

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 **MASERGY**  
Customer Controlled Intelligent Networks

**SERVICE CONTROL CENTER**

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Site A:Service ID: MS000020  
7978 Camden Drive  
Dallas, TX

Site A WAN IP Address: (i.e., 999.999.999.999/99)

Site B:Service ID: MS000020  
1512 Locust Highway  
Dallas, TX

Site B WAN IP Address: (i.e., 999.999.999.999/99)

Service Plane:

CSIR:

*If you are ordering an inCONTROL Link with Service Plane of type VIDEO, then you must select one of the billing options below.*

Billing Option:


\* Metered usage is charged on a per gigabit rate for the total of sent and received video grade traffic.

CancelContinue

Fig.9C

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**MASERGY**  
Customer Controlled Intelligent Networks

**SERVICE CONTROL CENTER**

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**ADD inCONTROL Link**  
  
In order to complete your request to add an inCONTROL Link, we need to verify the following information:  
  
Order information for inCONTROL Link:  
  
Service:inCONTROL Link  
  
Site A:Service ID: MS000020  
7978 Camden Drive  
Dallas, TX  
  
Site B:Service ID: MS000020  
1512 Locust Highway  
Dallas, TX  
  
Service Plane:Reserved  
  
CSIR:128 Kbps  
  
Billing Option:Metered  
  
New Charges  
  

Site A Location

  
Final inCONTROL Link Monthly Fee\$250.00  
  


Site B Location

  
Final inCONTROL Link Monthly Fee\$250.00  
  
Total Monthly Fee for inCONTROL Link\$500.00  
  
**Please note:** By submitting this form, you will be changing your service with Masergy. Once you submit this change, you will have to wait 24 hours until you can make any additional modifications that change the billing for this service. The monthly fee(s) listed above will be applied and reflected in your next invoice.  
  
If all of the information above is correct, then submit your order.  
  

SubmitCancel

**Fig.9D**

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**MASERGY**  
Customer Controlled Intelligent Networks

## SERVICE CONTROL CENTER

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### My Services

Services Summary   **ADD inCONTROL Voice**

Search   Service Location:   Service ID: MS000020  
7978 Camden Drive  
Dallas, TX

Modify Services   Add to inCONTROL IP:   Service ID: MS000020  
Service Type: Access Circuit with inCONTROL IP

Manage Network   Bandwidth Cap:   Please select a bandwidth: ▼

View Usage   Contract Term:   12 months ▼

View CDRs   Billing Option:   ☒ Metered   ☐ Flat Rate

Service Levels

Maintenance


Home

\* Metered usage is charged on a per gigabit rate for the total of sent and received video grade traffic.

*Fig.10A*

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 **MASERGY**  
Customer Controlled Intelligent Networks

**SERVICE CONTROL CENTER**

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**ADD inCONTROL Voice**  

In order to complete your request to add an inCONTROL Voice, we need to verify the following information:

**Order information for inCONTROL Voice:**

Service:	inCONTROL Voice
Location:	7978 Camden Drive Dallas, TX
inCONTROL IP Information:	Service ID: MS000020 Service Type: Access Circuit with inCONTROL IP
Bandwidth Cap:	512 Kbps
Contract Term:	24 months
Billing Option:	Metered

**New Charges**

inCONTROL Voice	
Monthly Fee	\$1,000.00
Discount	25%
Final Monthly Fee	\$750.00

**Please note:** By submitting this form, you will be adding inCONTROL Voice to your services with Masergy. Once you add inCONTROL Voice, you will have to wait 24 hours before you can modify or delete this service. The monthly fee(s) listed above will be applied and reflected in your next invoice.


If all of the information above is correct, then submit your order.

SubmitCancel

**Fig.10B**

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**MASERGY**  
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**MODIFY SERVICES**

[Search](#)

Service ID: MS000024

[Modify Services](#)

Service: inCONTROL Voice

[Manage Network](#)

[Modify Voice Bandwidth Cap](#)

[View Usage](#)

[Modify Billing Option](#)

[View CDRs](#)

[Delete inCONTROL Voice](#)

[Service Levels](#)

[Add Phone Numbers](#)

[Maintenance](#)

[Modify Phone Numbers](#)

[Home](#)


[Delete Phone Numbers](#)

[Manage Private Dialing Plan](#)

This function is only supported when logged directly into the Masergy network.  
Contact Customer Service at 1-877-4MASERGY if you have any questions.

**Fig.11A**

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**MASERGY**  
Customer Controlled Intelligent Networks

**SERVICE CONTROL CENTER**

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**MODIFY inCONTROL Voice IP**

[Search](#)

Service ID: MS000024

[Modify Services](#)

Service: inCONTROL Voice

[Manage Network](#)

Site Location: 7978 Camden Drive  
Dallas, TX

[View Usage](#)

inCONTROL IP Information: Service ID: MS000020  
Service Type: Access Circuit with inCONTROL IP

[View CDRs](#)

Contract Term: 24 months

[Service Levels](#)

Bandwidth Cap: 512 Kbps

[Maintenance](#)

[Home](#)

**Fig.11B**

**MASERGY**  
Customer Controlled Intelligent Networks

## SERVICE CONTROL CENTER

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**My Services** [ Log Out ]

Services Summary

Search Site ID: MS000020

Modify Services Address: 7879 Camden Drive  
Dallas, TX

Manage Network

View Usage

View CDRs

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**ADD PHONE NUMBERS**

To add additional phone numbers, you can:

1. Submit a file with a block of phone numbers in ??? format:

OR

2. Submit a range of phone numbers:

NPA NXX Starting Number Ending Number International National

☐ Yes ☐ No ☐ Yes ☐ No

OR

3. Submit a single phone number:

NPA NXX Number International National

☐ Yes ☐ No ☐ Yes ☐ No

Fig.11C

**MASERGY**  
Customer Controlled Intelligent Networks

## SERVICE CONTROL CENTER

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**My Services** [ Log Out ]

Services Summary

Search Service ID: MS000022

Modify Services Service: inCONTROL Link

Manage Network

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**MODIFY inCONTROL Link**

Site A Location Site B Location Type Type

Service ID: MS000020 Service ID: MS000020  
7978 Camden Drive 7978 Camden Drive  
Dallas, TX Dallas, TX

Reserved 128 Kbps

If you are changing the Service Plane to VIDEO, then you must select one of the billing options below.

Billing Option: Metered

\* Metered usage is charged on a per gigabit rate for the total of sent and received video grade traffic.

Fig.12

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**MASERGY**  
Customer Controlled Intelligent Networks

## SERVICE CONTROL CENTER

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**My Services** [ Log Out ]

Services Summary

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### VIEW NETWORK ACTIVITY

T3 for inCONTROL IP / Service ID: MS000020

View your network activity by type of traffic and/or a time interval.

**1. Select the type of traffic you want to view:**

☐ Normal Traffic (Inbound, Outbound)

☐ Priority Traffic (Inbound, Outbound)

☐ Reserved Traffic (Inbound, Outbound)

☐ MS000022 inCONTROL Link (Inbound, Outbound)

☐ MS000024 inCONTROL Voice IP (Inbound, Outbound)

☐ MS000025 inCONTROL Video (Inbound, Outbound)

☐ Total Traffic (Inbound, Outbound)

**2. Select a time interval:**

**Daily**

Enter a date:    
(8/19/2001 to 6/28/2002 \*)

**Date Range**

to    
(8/19/2001 to 6/28/2002 \*)

**Monthly**

Select a month:

**Year to Date**

As of: 6/28/2002

\* Date must be in mm/dd/yyyy format.

**Fig.13**